

## QUALITY POLICY

Protecon BTG shall strive to comply with all the quality requirements of their customer's need by establishing and maintaining an effective and efficient quality management system, meeting the requirements of ISO 9001 & strict compliance to it, which shall ensure that:

- a) Total Customer satisfaction is achieved through confidence in services & training of highest quality standards with timely delivery.
- b) Environmentally safe & healthy atmosphere is provided to continually improve in all spheres of activities and nurture a genuine team spirit and all Company's activities are in conformance with best international practices on Health, Safety & Environment.
- c) World class industry oriented trainings with employable skills are imparted to young engineering graduates & diploma holders with a view to contribute to the development of the society.
- d) Continuously improve systems, processes & products for enhanced customer satisfaction.



Ranjan Chakraborty  
Chief Executive Officer